

# Privacy Policy - Clark's Rx

Thank you for choosing Clark's Rx. Protecting your privacy and safeguarding your personal information is important to us. This Privacy Policy outlines how we collect, use, disclose, and protect your information when you visit our website or use our services.

## 1. Protected Health Information (PHI) and Medical Records:

a. Collection and Use: We may collect and maintain Protected Health Information (PHI) and medical records when you create an account, place an order, or interact with our services. This information may include your name, contact details, medical history, prescriptions, and other health-related information necessary to provide our services.

b. Purpose: We use PHI and medical records solely for the purpose of providing pharmacy services, including dispensing medication, processing orders, verifying prescriptions, and ensuring patient safety.

c. Disclosure: We may disclose PHI to healthcare providers, insurance companies, and other entities as necessary to fulfill your orders, comply with legal obligations, or protect your health and safety.

## 2. Patient Rights:

a. Access: You have the right to access and review your protected health information maintained by us. To request access, please contact our Privacy Official (details provided below).

b. Amendment: You may request to amend inaccurate or incomplete information in your medical records. We will review and process such requests in accordance with applicable laws.

c. Restrictions: You have the right to request restrictions on the use and disclosure of your PHI. However, we may not be able to accommodate all requests, especially if such restrictions interfere with our ability to provide pharmacy services.

## 3. Privacy Official:

a. Name: Timothy Clark

b. Contact Information:

Email: [tim.clark@clarksrx.com](mailto:tim.clark@clarksrx.com)

Phone: 937-604-1413

Please feel free to contact our Privacy Official for further information about our privacy policies, your rights regarding protected health information, or to file a complaint.

#### **4. Security Measures:**

We employ industry-standard security measures to safeguard your personal information and protect it from unauthorized access, disclosure, alteration, or destruction. These measures include encryption, secure data storage, access controls, and regular security assessments.

#### **5. Consent:**

By using our website or services, you consent to the collection, use, and disclosure of your personal information as described in this Privacy Policy.

#### **6. Changes to Privacy Policy:**

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting on our website. We encourage you to review this Privacy Policy periodically for any updates.

#### **7. Contact Us:**

If you have any questions, concerns, or feedback about our Privacy Policy or practices, please contact us at [tim.clark@clarksrx.com](mailto:tim.clark@clarksrx.com).